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General Overview | Q3 2017 Main Events



Macro

- Inflation was -0.1% in August and -0.3% in July.
- KSA implemented a dependents fee starting 1st of July. Monthly fee of 100 SAR per dependent to reach 400 SAR per dependent in 2020.
- Relative stability of SIBOR when compared to Q2 2017.
- Brent crude oil prices rose above \$58, highest level since July 2015.

Regulatory

- Decision to unblock most of VoIP applications to fulfill the regulatory requirements.
- Implementation of new customer protection measures.
- New regulated international outgoing prices for 15 countries.
- Mobily, Zain and STC paid the first installments representing 30% of the total amount to acquire additional spectrum in the 1800MHz band.
- Implementation of new rules for Fair Usage Policy (FUP) on unlimited packages.

Business

- Start of the new RISE strategy roll-out by signing a framework agreement amounting to up to 2.4 BSAR with Nokia, Huawei and Ericsson, to modernize and expand the network.
- New sales and distribution strategy developed.
- Good Hajj season in terms of deployment of strong capabilities, reliable infrastructure and innovative services.
- Signature of several contracts with multinational and government accounts in various sectors including financial and health.

RISE Strategy | Starting the roll-out



R	Regain COMMERCIAL strength
ı	Ignite CUSTOMER EXPERIENCE and DIGITAL excellence
S	Strive to gain AGILITY and EFFICIENCY
Е	Enable world-class EXECUTION

- New strategy with 23 RISE initiatives
- Customer experience foundation program
- New organization and human resources initiatives
- Network modernization
- IT transformation

Commercial Activities | Overview



Marketing

- Branding activities
- Enriching data portfolio
- Developing advanced analytics capabilities

Sales

- Finalized retail and franchise strategy
- Moved from a regional to a national distribution model
- Launched more efficiency commission scheme for retail sales and franchise

Business

- Align on business market focus
- Be a partner of choice for Vision 2030 through Public Private Partnership
- Leverage Mobily ICT infrastructure to benefit from the new entrants

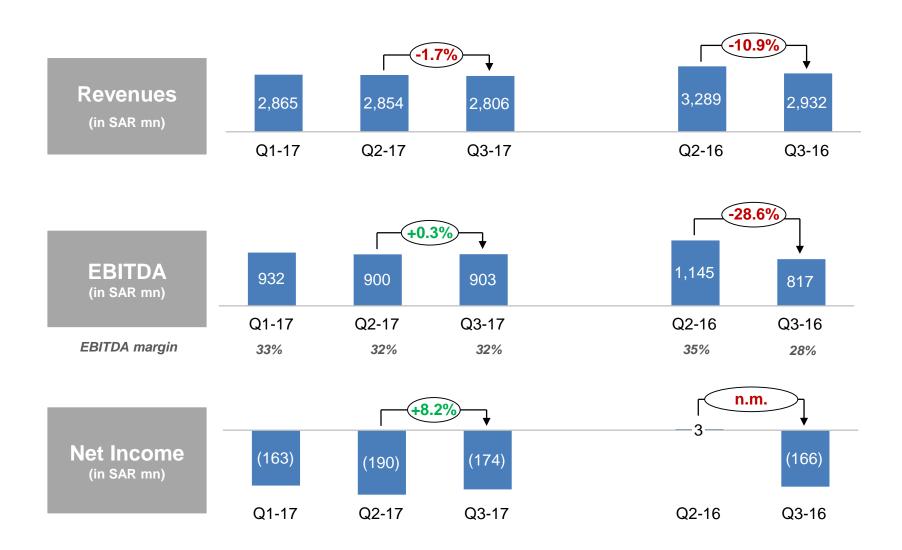
Financials | High Level Q3 Results





Financials | High Level Q3 Results

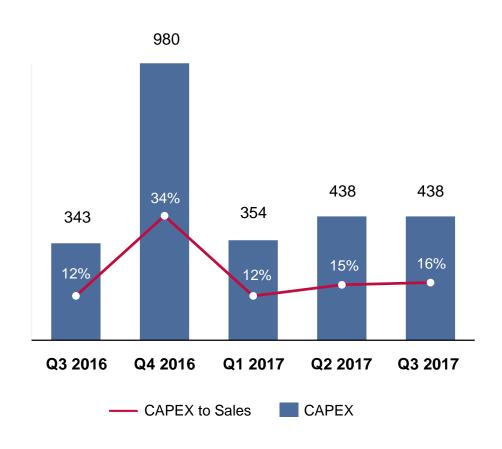




Financials | Capex & Capex to Sales



SAR Million /IFRS

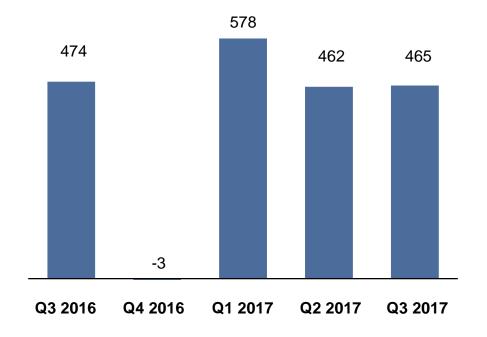


Continuous efforts towards CAPEX rationalization while initiating network modernization.

Financials | Operational Cash Flow (EBITDA – Capex)



SAR Million /IFRS

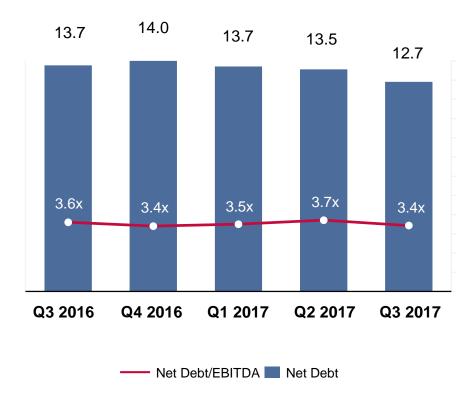


Despite negative net income, the company continues to generate healthy cash reflecting the focus on operational cash flow.

Financials | Net Debt and Net Debt/EBITDA



SAR Billion /IFRS



Deleveraging by approximately 1.3 BSAR since the beginning of the year.

Reduction of Net Debt and Net Debt/EBITDA ratio to 3.4x.



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